

Date: December 19, 2023

USC Libraries
University of Southern California

CURRICULUM VITAE

A. PERSONAL INFORMATION

Andrea Harrow (formerly Sarafian)
Norris Medical Library
University of Southern California
2003 Zonal Ave.
Los Angeles, CA 90089-9130
323-442-1116(work)
aharrow@usc.edu

B. EDUCATION

Degrees

Master of Arts, Library and Information Science (ALA equivalent degree) **1998**
London Metropolitan University, England

Bachelor of Arts, Religious Studies **1990**
University of California, Santa Barbara, CA

Honors and Awards

FY24 Dean's Challenge Grants Program Proposal: Enhance e-Resource Access: Exploring Alternative Solutions, Win Shih (Project Lead) and USC Libraries team members: Darrow Cole, Andrea Harrow, Cari Kaurlo, Kun Lin, Alvaro Quezada, and Holly Thompson. Approved July 27, 2023; \$6,700 awarded

Institute of Museum and Library Services (IMLS) Laura Bush 21st Century Librarian Program Planning Grant Advisory Board Member, 2023-2024

Medical Library Association (MLA)/Hospital Libraries Section Scroll of Exemplary Service Award, 2017

Good Samaritan Hospital Employee of the Month, June 2016

MLA/Hospital Libraries Section Meeting Grant, 2015; \$1,000 awarded

Medical Library Association Research Section Honorable Mention for: Culture, Health, and Literacy: An Outcome of the Health Information Literacy Research Project (Co-author: Sabrina Kurtz-Rossi). 2009.

EBSCO/MLA Annual Meeting Grant, 2009; \$1,000 awarded

NLM/MLA Health Information Literacy Research Project, 2008; \$5,000 awarded

Certification

MLA Systematic Review Service Specialization Level 1, December 2023

USC Center for Excellence in Teaching: Faculty Teaching Institute, Fall 2023

By Your Side/ No One Dies Alone Program Certification, November 2018

MLA Academy of Health Information Professionals, Distinguished member, 2017-2027

MLA Consumer Health Information Specialization, 2016-2019

C. PROFESSIONAL BACKGROUND

Professional Appointments

University of Southern California, Los Angeles, CA

Senior Contract Librarian, Clinical Information Services Librarian Feb 2023

Supports Norris Medical Library and Keck Medical Center of USC; liaison to the hospitals; main point of contact for clinical research requests and consultations; orientation and reference services; develops education and instruction to promote evidence-based decision making and supports the continuation of Magnet Hospital designation status; develops collection to support clinical research and quality patient care

PIH Health Good Samaritan Hospital, Los Angeles, CA

Medical Librarian 2004-2022

Supported medical and hospital staff through research, education, grants, orientation, collection development, information management, systems integration, reconciled financial reporting, my professional excellence was applied to every task. Additional duties: CME program coordination & accreditation management; IRB administrative coordination; medical staff committee meeting coordination

British Film Institute National Library, London, England

Indexing Librarian, part-time 2002

Indexed film industry publications into the Summary Information of Film and Television (SIFT) database. Reference desk and shelving.

HIV Prevention Information Service, Health Development Agency, London, England

Information Assistant, part-time 2001

Maintained database of national HIV prevention and support groups; indexed journals; assisted with the information service listserv

British Film Institute National Library, London, England
Annals Librarian, job-share 2000-2002
Acquired global film and television industry directories, manuals, annual reports and other updated reference materials used by scholars, industry personnel and students; created bibliographies to highlight collections; reference desk and shelving

British Film Institute National Library, London, England
Assistant Librarian 1998-2000
Assisted head librarian with acquisitions selection, ordering, receiving and book processing; contributed to bibliographies, reference and shelving

Professional Service

Research Committee, USC Libraries, 2023-2025 (Elected)
Co-lead, USC Good Neighbor Campaign, 2023-24

Community Service

Keck Medicine of USC
Well-Being Council, June 2023
Beta Heart Care for the Caregiver Peer Supporter, June 2023
Asian American Pacific Islander Employee Resource Group, March 2023
La Voz – Hispanic and Latinx Employee Resource Group, March 2023

Pre-Professional Experience

Time Out Magazine Library, London, England
Library Assistant 1998
Research assistant to the librarian

British Medical Association Library, London England
Library Assistant 1997
Copying & inter-library loan

Greys Inn Law Library, London, England
Library Assistant 1997
Updated loose-leaf legal statutes

Volunteer Internships

Fawcett Society Library, London, England
Library Assistant 1996
Selected and added relevant women's issues news articles to the press cutting collection

British Broadcasting Corporation Picture Library, London, England
Library Assistant
Deselected redundant picture negatives

1996

D. PROFESSIONAL MEMBERSHIPS

Local/Regional

Medical Library Group of Southern California and Arizona (MLGSCA), 2006 - present

MLGSCA Diversity, Equity, Inclusion and Accessibility Task Force, 2023
MLGSCA Nominating Committee, 2022-2024 (Elected)
MLGSCA Internal Auditor, 2022-present
MLGSCA/NCNMLG Joint Meeting Co-Chair, 2018
MLGSCA Chair & Member, Professional Issues Committee, 2015-2022
MLGSCA Chair, Connections Committee, 2009-2012
MLGSCA Executive Committee: Secretary, 2008-2009 (Elected)
MLGSCA Continuing Education Committee, 2006-2010

Southern California Medical Education Committee (SCMEC), 2010-2022

National

Medical Library Association (MLA), 2006 - present

Committees

Colaiani Award for Excellence and Achievement in Hospital Librarianship jury, 2023
Moderator, Information Services Papers, MLA/SLA'23 Annual Meeting, May 2023
Information Services Domain Hub Delegate (from CLEBP,) 2023-2025 (Elected)
Hospital Libraries Section: Co-chair Library Census Task Force, 2019
Lindberg Research Fellowship jury, 2017-2018
Secretary, Cancer Librarians Section, 2013-2015 (Elected)
MLA/HLS Professional Development Grant Jury, 2013-2015 (Appointed)

Caucus Memberships

African American Medical Librarians Alliance, 2020-present
Clinical Librarians and Evidence-Based Practice (CLEBP), 2022-present
Health Humanities, 2020-present
History of the Health Sciences, 2020-present
LatinX, 2020-present
LGBTQIA+, 2020-present
Libraries in Health Sciences Curriculums, 2020-2022
Nursing and Allied Health Resources and Services, 2020-present
Social Justice and Health Disparities, 2015-present

Hospital Library, 2012-present
Solo Librarians, 2017-present
Systematic Review, 2022-present

G. BIBLIOGRAPHY

PEER REVIEW

1. Harrow A. Expanding Opportunities for Librarians within Institutional Research Analysis: Hospital Research Oversight. Harnett S.M. and Cantwell L.P., eds. Finding Your Seat at the Table: Roles for Librarians on Institutional Regulatory Boards and Committees. Lanham, MD: Rowman & Littlefield, 2022.
2. Harrow A., Marks L.A., Schneider D., Lyubechansky A., Aaronson E., Kysh L., Harrington M. Hospital library closures and consolidations: a case series. *J Med Libr Assoc.* 2019 Apr;107(2):129-136.

NON PEER REVIEW

Reports and Guides

1. Harrow, A. East Los Angeles Doctors Hospital Health Sciences Library Assessment Service Options. Los Angeles, CA: Library Consultants, 2007.
2. Harrow, A. Good Samaritan Hospital's Select Bibliography for.. Grand Rounds Presentations. Los Angeles, CA, 2004-2014.
3. Harrow A., Dupin, C. Online Guide to BFI National Library Film and Television Resources. London, UK: BFI Library, 2003.
4. Delaney S., Dupin C., Gee S., Gordon S., Harrow A., Khan A. et al. Auteur Theory/Auteurs. London, UK: BFI Library, 2003.
5. Ker M., Harrow A., Mettler E., Sharp D. ImagineAsia: South Asian Film & Television. London, UK: BFI Library, 2001.
6. Clarke N., Harrow A., Ker M. Black in the British Frame: Black British Film and Television. London, UK: BFI Library, 2000.

Master's Thesis

Harrow A. Archiving the moving image: preserving time-based media [Master's Thesis]. London, UK: London Metropolitan University, 1998.

H. PRESENTATIONS

1. Harrow, A. & Sanchez, K. (2023, November 8). Getting Started with Developing Abstracts and Posters [Nurses Workshop]. Keck Medical Center of USC, Los Angeles, CA.
2. Harrow, A. & Hess, P. (2023, August 10 & September 12). USC Norris Medical Library/CHLA Medical Library Orientation [Presentation to Children's Hospital of Los Angeles Pediatric IMPACT Residents]. Children's Hospital of Los Angeles, CA.
3. Harrow, A. (2023, July 7). USC Norris Medical Library Orientation [Presentation to Family Medicine Resident Interns]. USC Norris Medical Library, Los Angeles, CA.
4. Harrow, A. (2023, June 15). Scoping Reviews. [Presentation to Family Medicine/Street Medicine student volunteers]. USC Alhambra Campus, Alhambra, CA.
5. Harrow, A. (2023, March 15). Clinical Information Services: Supporting Best Practice and Quality Assurance [Presented to Keck Medical Center of USC Quality Organizational Management]. Keck Medical Center of USC, Los Angeles, CA.
6. Harrow, A. (2023, February 28). The Role of the Clinical Information Services Librarian [Presentation to USC Libraries STEM/HSL Division]. USC Libraries, Los Angeles, CA.
7. Harrow A. (2022, March). Introduction to the PIH Health Evidence-based Practice Library Resources and Services [Presentation to Chaplaincy Internship], Los Angeles, CA.
8. Harrow A. (2021, July & October). Introduction to the PIH Health Library Resources and Services [Presentation to Family Medicine Residents]. Whittier, CA & Downey, CA.
9. Harrow A. (2020, April). Introduction to the PIH Health Library Resources and Services [Presentation recording for New Employee Orientation]. Los Angeles, CA.
10. Harrow A., Marks L.A., Schneider D., Lyubechansky A., Aaronson E., Kysh L., Harrington M. 2018, January 23). Navigating the Waters of Hospital Library Mergers, Crossing the Canyon of Hospital Library Closures: An M&M (Mortality & Mergers) Case Conference Special Session [Paper presentation]. Joint Meeting of Southern California, Arizona, and Northern California, Nevada Medical Librarians, Scottsdale, AZ
11. Harrow A. (2017, April). Good Samaritan Hospital Library Training [New Grad Nurses Workshop]. Los Angeles, CA.
12. Harrow A. (2016, November). New Clinical Decision Support available in Meditech [Informational introduction to Good Samaritan Hospital Grand Rounds]. Los Angeles, CA.
13. Harrow A. (2013 through 2022). Introduction to the Good Samaritan Hospital Medical Library [Presentation to New Employee Orientation]. Los Angeles, CA.
14. Harrow A. (2013, September 25). The GSH Library and Other Knowledge-based Tools [Hospital Grand Rounds Presentation]. Los Angeles, CA.

15. Harrow A. (2013, July 25). Better Communication, Better Outcomes, Improving HCAHPS Scores [Lightning talk presentation]. Joint Meeting of Southern California, Arizona, and Northern California, Nevada Medical Librarians. San Diego, CA.
16. Kurtz-Rossi S., Harrow A. (2009, May 17). Culture, Health, and Literacy: An Outcome of the Health Information Literacy Research Project [Paper presentation which received Honorable Mention, Medical Library Association Research Section Awards Committee]. Medical Library Association Annual Meeting. Honolulu, HI.
17. Harrow A. (2009, February). Patient and Family Education: The Nurse's Role [Presentation to Good Samaritan Hospital New Graduate Program]. Los Angeles, CA.
18. Harrow A. (2008, October 2). Consumer Health Information on the Web [Presentation to Thursdays@Central Library]. Los Angeles, CA.
19. Harrow A. (2008, April). Understanding and Promoting Health Information Literacy: The NLM/MLA Health Information Literacy Research Pilot Project [Presentation to Good Samaritan Hospital Grand Rounds]. Los Angeles, CA.
20. Harrow A. (2007, June). Doing Better Research: Tips for finding good, relevant, health information resources [Presentation to Good Samaritan Hospital New Graduate Program Workshop]. Los Angeles, CA.

I. POSTERS

1. Harrow, A. (2009, May 17). Health Information Literacy (HIL) Research Project: The Pilot Site Experience. [Poster presentation]. Medical Library Association Annual Meeting. Honolulu, HI.
2. Harrow, A. (2009, May 7 & 8). Health Information Literacy (HIL) Research Project: The Pilot Site Experience [Poster presentation]. Institute for Healthcare Advancement Conference. Irvine, CA.

J. PROGRAM PLANNING

1. Clinical Librarians & Evidence Based Practice and Research Caucuses: Abstract Writing Workshop [Virtual presentation and workshop]. Medical Library Association CE course held on December 14, 2023. (1 credit)
2. Charles T. Munger Distinguished Speaker Series [Hospital grand rounds presentations]. Good Samaritan Hospital Continuing Medical Education, 2016 - 2020.

K. CONTINUING EDUCATION (See also Certifications above)

1. Health Misinformation Webinar Series - From Contraception to Menopause: Identifying and Addressing Reproductive Health Misinformation, on October 2, 2023. (1 credit).
2. AAHSL Reads: Disability Visibility : First-Person Stories from the Twenty-First Century. (Wong A, ed.). Vintage Books, a division of Penguin Random House LLC; 2020, April - September 2023. (5 credits).
3. Embracing Universal Course Design to Improve Accessibility & Inclusiveness, on September 26, 2023. (1 credit).
4. PNC-MLA Health Equity and Diversity Speaker Series: Homelessness and Inclusion Health, on July 20, 2023. (1 credit).
5. Inaugural Keck Medical Education Conference Trends & Best Practices in Medical Education: 1. Ensuring Equity in Medical Schools: Inside and outside the classroom, presented; 2. Mitigating Bias in Medical School Instruction, presented; 3. Next - level Presentations - Using Principles to Optimize Instruction, on May 31, 2023. (3.75 credits).
6. Keck Medicine of USC 1st Annual Medical Quality Symposium: Embrace, Engage, Empower, on April 14, 2023. (5.75 credits).
7. University North Texas Trans Accessible Libraries Initiative, on March 22, 2023. (1 credit).
8. The Department of Population and Public Health Sciences, and the Southern California Environmental Health Sciences Center present: Balancing Patient Safety and Pollution Prevention: Sustainable, Equitable Health Care, on March 7, 2023. (1 credit).

L. PUBLICATION ACKNOWLEDGEMENT

1. Hill A; Oakes S.C. Your Pregnancy, Your Way: Everything You Need to Know About Natural Pregnancy and Childbirth. Boston, MA: DaCapo Press, 2017.
2. Clark, D.L. A History of Good Samaritan Hospital in Los Angeles, 1885-2010: A Tradition of Caring. Los Angeles, CA: Good Samaritan Hospital, 2010.